

Customer Service



To assist owners with maintenance and irrigation concerns, Juniper offers homeowners the following options:

Option 1: Visit www.junipercares.com and click on "Community Service Request." Create a ticket by following the simple prompts.

Juniper
DESIGN | BUILD | MAINTAIN
Juniper Sync
Community Service Request

Let Us Know How We Can Assist

Name *
[Text Box]

Email *
[Text Box]

Address
[Text Box]

Phone
[Text Box]

Your Community
[Text Box]

Area Of Inquiry *

☐ General Inquiry
☐ Community
☐ Residential
☐ Other

Message *
[Text Box]

Option 2: Email customercare@juniperlandscaping.com, noting the concern.

Option 3: Call Customer Service at (239) 561-5980 to speak with a representative.

Any of the options used will provide an email confirmation to the homeowner. This allows for Juniper to address concerns in a timely manner, as well as letting the homeowner follow the process to completion.



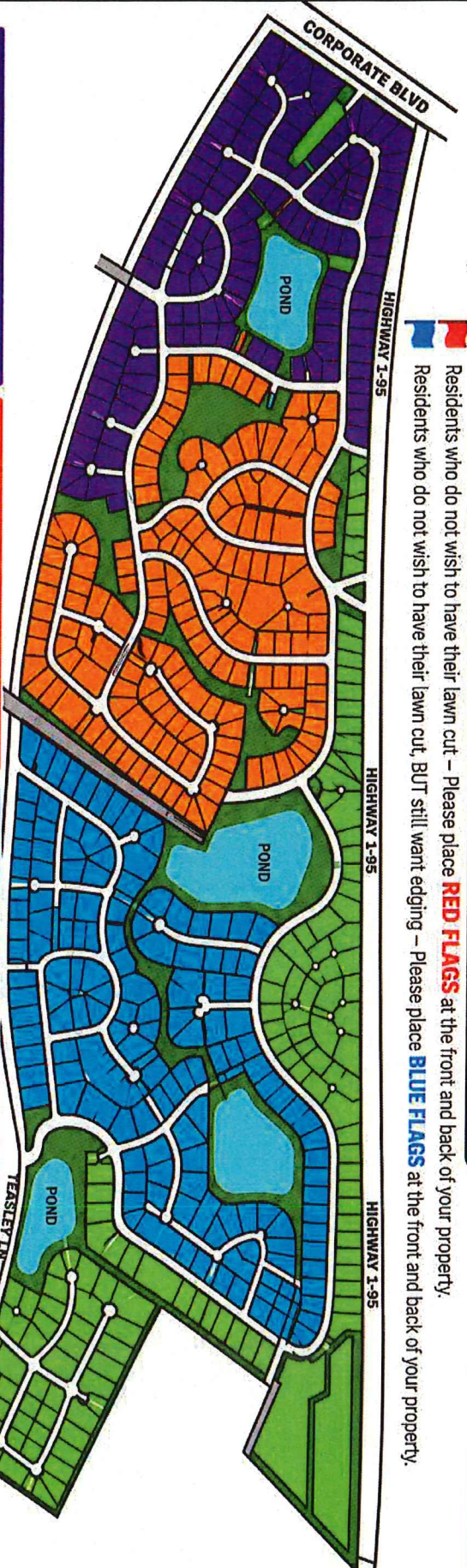
HOLIDAY PARK

4-DAY MOWING & MAINTENANCE PLAN

START FROM BACK
MAIN ENTRANCE LAST



Residents who do not wish to have their lawn cut – Please place **RED FLAGS** at the front and back of your property.
Residents who do not wish to have their lawn cut, BUT still want edging – Please place **BLUE FLAGS** at the front and back of your property.



DAY 1 – PURPLE ZONE

Maple Ct.
Willow Ct.
Laurel Ct.
Candle Ct.
Sunrise Ct.
Sunflower Lane

DAY 2 – ORANGE ZONE

Moonlight Ct.
Little Ct.
Center Lane
Neighborhood Ct.
Lindsey Ct.
Greenview
Crystal Ct.
Keystone Ct.
Scobey Ct.

DAY 3 – BLUE ZONE

Parkview Ct.
Charm Ct.
Floral Ct.
Shell Ct.
Seminole Ct.
Wood Ct.
Vista Ct.
Virginia Ct.
Pleasant Ct.
Berry Ct.

DAY 4 – GREEN ZONE

Mystic Blvd.
Borel Ct.
Caber Ct.
Cheswick Circle
Joy Ct.
Dove Ct.

CREW SETUP (5 PEOPLE)



2 MOWING

Keep a steady pace within the zone.



2 TRIMMING / EDGING

Focus on all turf edges, I-95 wall, ponds/canals and common areas.



1 BLOWING / DETAIL

Final clean-up and quality check.

WORK INSTRUCTIONS (EACH DAY)

- 1 **MOW** – Complete all turf areas in that day's zone.
- 2 **TRIM / WEED EAT** – All turf edges, around ponds/canals, and especially along the I-95 wall.
- 3 **EDGE** – Complete all hard edges, curbs, sidewalks, driveways and common areas.
- 4 **BLOW** – Blow debris toward the street – **NEVER** toward residents' front doors.
- 5 **DETAIL** – Complete all cul-de-sacs, common areas, ponds/canals and perimeter areas.
- 6 **FINISH THE ENTIRE ZONE** before moving to the next day.

IMPORTANT NOTES

- Start at the back of the property and work toward the main entrance (main entrance last).
- Complete the entire zone each day.
- Pay special attention to the I-95 wall and all ponds/canals.
- Blow debris to the street, not toward residents' front doors.
- Follow red and blue flag instructions.
- Adjust based on actual turf conditions, weather and crew production.

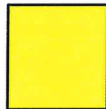
YARD FLAGS



Red Flags - No Mowing, No Edging, No Trimming



Blue Flags - Edging or Trimming Only



Yellow Flags – No Blowing Driveway



White Flags – No Edging or Trimming, Mowing Only



Green Flags – No Edging