

# Customer Service



To assist owners with maintenance and irrigation concerns, Juniper offers homeowners the following options:

**Option 1:** Visit [www.junipercares.com](http://www.junipercares.com) and click on “Community Service Request.” Create a ticket by following the simple prompts.

The screenshot shows the Juniper website interface. At the top, the Juniper logo is displayed with the tagline "DESIGN | BUILD | MAINTAIN". Below the logo is a red button labeled "Juniper Sync". A green button labeled "Community Service Request" is highlighted with a green arrow. Below the button is a photograph of a modern house with a large white porch and a swimming pool. To the right of the button is a form titled "Let Us Know How We Can Assist". The form contains the following fields: Name \*, Email \*, Address, Phone, Your Community, Area Of Inquiry \*, and Message \*. The Area Of Inquiry section has three radio button options: General Inquiry, Community, and Residential. The Message field is a large text area.

Let Us Know How We Can Assist

Name \*  
Email \*  
Address  
Phone

Your Community  
Area Of Inquiry \*  
☐ General Inquiry  
☐ Community  
☐ Residential  
☐ Other

Message \*

**Option 2:** Email [customercare@juniperlandscaping.com](mailto:customercare@juniperlandscaping.com), noting the concern.

**Option 3:** Call Customer Service at (239) 561-5980 to speak with a representative.

Any of the options used will provide an email confirmation to the homeowner. This allows for Juniper to address concerns in a timely manner, as well as letting the homeowner follow the process to completion.